

2017-2018 Highlights

Federation of Health Regulatory Colleges of Ontario

ABOUT THE FEDERATION

CONTENTS:

President's Report	2
Committee Reports	2, 4-6
Educational Opportunities	4
FHRCO Member Staff Key Area Networks	4
Transitions	7
Online Resources	7
FHRCO Members	8

The Federation of Health Regulatory Colleges of Ontario provides strategic leadership for health professional regulators, Colleges under the *Regulated Health Professions Act (RHPA)*, within the changing health care system. The Federation's activities include:

- Working collaboratively on legislative priorities and regulatory change
- Providing regulatory expertise on relevant issues
- Interacting with stakeholders
- Identifying priority initiatives for project development
- Sharing promising practices
- Serving as repository for sector-specific issues and information
- Communicating the role of the regulator to the public and stakeholders
- Supporting and mentoring of new College Registrars
- Developing tools and materials to support FHRCO members
- Education sessions for College Council members, Committees, and Staff
- Offering venues for College staff members to interact in key College areas

WWW.ONTARIOHEALTHREGULATORS.CA



FHRCO's website, designed for, and dedicated to, the public, was enhanced by the addition of a new animated video in 2017.

For more information about the FHRCO Public Engagement Project and our Communications Committee, see page two.

Executive Committee Members:

Shenda Tanchak,
President

Kevin Taylor, Vice-
President

Brenda Kritzer,
Treasurer

Paula Garshowitz,
Member

Elinor Larney, Member

Jo-Ann Willson, Member

Linda Gough, Past
President

PRESIDENT & EXECUTIVE COMMITTEE REPORT

This report covers the Federation's corporate year from the May 4, 2017 Annual Meeting to the May 4, 2018 Annual Meeting.

BILL 87, PROTECTING PATIENTS ACT, 2017

A key area of focus for the Federation was response to legislative amendments to the *RHPA* resulting from the May 30th Royal Assent of the *Protecting Patients Act, 2017*, (a.k.a, Bill 87). A Working Group, led by CPSO's Louise Verity, met during the year to share information and carefully consider consistency in approaches to implementation. Additional issues and unintended consequences of changes to policies and processes are being identified as implementation continues and additional regulations are proclaimed.

PUBLIC ENGAGEMENT PROJECT—WWW.ONTARIOHEALTHREGULATORS.CA

To support the Public Engagement Project—and the new website, www.ontariohealthregulators.ca, that was launched last year—the Communications Committee produced a 90-second informational video. The video, posted to the website in the 10 languages in which the site is translated, shares the purpose of the site and what the public can find by going to Colleges' websites. This initiative is consistent with the duty Colleges have to promote and enhance relations between Colleges and the public.

COMMUNICATIONS COMMITTEE

Key Highlights in Addition to [ontariohealthregulators.ca](http://www.ontariohealthregulators.ca):

- Led by Committee Chair Monique Poirier of the College of Dietitians of Ontario, Committee members shared their expertise over the year, with Monique presenting to the Board of Directors at three of its five meetings to provide updates on the Public Engagement Project and the "Ontario Health Regulators" website and video.
- On November 19th, a Communicators' Day, organized by a Working Group with Chair Ryan Pestana of COKO, and hosted by Jill Hefley at CPSO, provided opportunities for College communications staff to interact and learn from others' experiences. A keynote presentation from the Ontario College of Teachers, "Communicating a complex piece of legislation to stakeholders", kicked off the day that also featured presentations on how to engage Colleges audiences as well as excellent roundtable sessions on challenges and promising practices.

Communications Committee Members:

- Monique Poirier (College of Dietitians of Ontario), Chair
- Jill Hefley (CPSO), Past Chair
- Angie Brennand (CMTO)
- Lisa Gibson (CASLPO)
- Margaret Goulding (CMLTO)
- Shauna Grey (CRPO)
- Todd Leach (OCP)
- Ryan Pestana (COKO) (to March 29, 2018)
- Lisa Pretty (College of Physiotherapists of Ontario)
- Nancy Stevenson (COTO)

PRESIDENT & EXECUTIVE COMMITTEE REPORT (CONT.)

COLLEGE GOVERNANCE

Another priority for the Federation is the area of College governance, recognizing some anticipated changes will require legislative changes. The Board welcomed presentations from the College of Nurses of Ontario and the Advisory Group for Regulatory Excellence (see below) related to those organizations' work on governance. The past year was also a year that saw media attention on the issue and a report "Modernizing the Oversight of the Health Workforce in Ontario" by the McMaster Health Forum.

The Federation is planning a day for FHRCO members dedicated to discussions about Governance in October 2018.

FHRCO INTERVENES IN IMPORTANT CASES

The Federation takes action when cases arise that relate to significant matters relevant to its members and to the Federation's purpose, and it would be in the public interest to intervene. Last year, FHRCO sought and received intervenor status in the case *Abdul v Ontario College of Pharmacists*. The case continues.

OFFICE OF THE FAIRNESS COMMISSIONER OF ONTARIO (OFC)

Elinor Larney was appointed as FHRCO's member on the OFC's Stakeholder Engagement Committee. The Federation appreciates being part of the process.

PRESENTERS TO FEDERATION BOARD OF DIRECTORS DURING 2017-2018 YEAR:

- Assistant Deputy Minister Denise Cole, Director Allison Henry, Manager Stephen Cheng, Acting Manager Thomas Custers, and Consultant Deanna Williams from the Ministry of Health and Long-Term Care
- Michelle Cyr and Thomas Hackard from Council of Ontario Universities re. "Creating Conversation for a Better Future: Ontario's Universities Strategic Engagement Campaign"
- Nye Thomas, Executive Director of the Law Commission of Ontario, re. report on "Legal Capacity, Decision-Making and Guardianship"
- Acting Manager Barb Guiao, Senior Information Management Policy Advisor Andrew Drummond, Senior Policy Advisor Murray Wilson, and IPolicy Analyst Mini George, re. potential amendments to *PHIPA*'s general regulation and policy directions for the electronic health record.
- Kevin McCarthy, College of Nurses of Ontario, with Anne Coghlan re. CNO's Vision 2020 and its "governance journey"
- Maureen Boon, Advisory Group for Regulatory Excellence (AGRE) Policy Working Group Chair, re. AGRE's work on College Governance
- Shenda Tanchak, for Citizen Advisory Group (CAG) Chair Lisa Pretty, re. CAG consultations

**FHRCO:
Fostering
Healthy
Regulatory
Collaboration
in
Ontario**

DISCIPLINE ORIENTATION COMMITTEE

Discipline Orientation Committee Members:

- Tina Langlois (CMRTO), Chair
- Aoife Coghlan (COTO)
- Genevieve Plummer (OCP)
- Ravi Prathivathi (CNO)
- Iris Samson (CASLPO)

The Discipline Orientation Committee continues to deliver quality education and training programs, providing comprehensive orientation for regulatory adjudicators. Basic training programs are available twice each year. Advanced sessions are held annually and are built on the knowledge and skills regulatory adjudicators acquired by attending the Basic session or participating in hearings. Again in 2017, both sessions were held at the Osgoode Professional Development Centre in Toronto.

May 18, 2017 – Basic Program: 34 registrants (13 Colleges represented)

October 26 & 27, 2017 – Basic and Advanced Programs: 33 Basic (12 Colleges) and 44 Advanced (10 Colleges)

Future Discipline Orientation Program Dates for 2018:

Basic Sessions: May 25 & November 1

Advanced Session: November 2

EDUCATIONAL OPPORTUNITIES

Federation members’ Councils, Committees, and staff are provided with resources for their individual orientation, ongoing education, and training needs:

- Education for Health Professional Regulators of Ontario (EHPRO) - five modules with 22 video segments about all aspects of the RHPA
- Discipline Orientation Workshops (*see above for more information*)
- Investigations and Hearings Symposia (*see page five for more information*)
- Communications Conferences (*see page two for more information*)
- In development: Training for the Prevention of Sexual Abuse of Patients (*see next page for more information*)

FHRCO MEMBER STAFF KEY AREA NETWORKS

Staff have access to Networks for key College areas of activity, including the following:

- Communications
- Corporate Services
- Executive Assistants
- Investigations and Hearings
- Policy
- Practice Advisors
- Quality Assurance
- Records Management
- Registration



TRAINING FOR THE PREVENTION OF SEXUAL ABUSE OF PATIENTS WORKING GROUP

Working Group Members:

- Mark Pioro, CRPO, Chair
- Barry Gang (College of Psychologists of Ontario), Chair through Summer 2017
- Carolyn Gora, CPSO
- Tina Langlois, CMLTO and CMRTO
- Melisse Willems, College of Dietitians of Ontario

This Working Group was charged with the task of identifying what material is available to Colleges for training related to patient sexual abuse. It was recognized that, while some resources exist, more could be done to help with education and training for College Councils, Committees, and Staff related to the prevention of and response to patient sexual abuse.

Production of educational videos, featuring subject matter experts with patient support and legal backgrounds, continues in following areas:

- The Dynamics of Abuse
- Legislation (as it relates to sexual abuse)
- Beliefs, Attitudes and Personal Responses to Sexual Abuse
- Setting Up Appropriate Intake and Investigation Processes (staff focus)
- Making Findings and Fashioning Appropriate Dispositions and Remedial Programs

Thanks is extended to Working Group members and subject matter experts who are supporting this important project.

INVESTIGATIONS AND HEARINGS NETWORK

Co-Chairs (2017)

- Genevieve Plummer (OCP)
- Meghan Clarke (OCP)

Co-Chairs (2018)

- Shaf Rahman (CRTO)
- Bonita Thornton (College of Physiotherapists of Ontario)

The Investigations and Hearings Network provides Federation member staff with opportunities for regular meetings and online resources to share information and practice questions.

A Symposium was held on June 19th that offered presentations on College intake, investigations, prosecutions, hearings, and monitoring processes.

A second Symposium was held on December 15th, featuring Bonni Ellis and Gillian Hnatiw from Lerner LLP re. Patient Sexual Abuse

Membership open to all Federation member staff involved in investigations and hearings

LEGISLATIVE AND POLICY ISSUES COMMITTEE

List of Committee Members:

- Kevin Taylor (CRTO), Chair
- Brian O’Riordan (CASLPO), Past Chair
- Carol Bock (CASLPO)
- Barbara Cadotte (OCP)
- Joel Friedman (CCO)
- Rod Hamilton (College of Physiotherapists of Ontario)
- Brenda Kritzer (COKO)
- Tina Langlois (CMRTO)
- Timothy Mbugua (COTO)
- Kevin McCarthy (CNO)
- Marina Solakhyan (CMO)
- John Tzountzouris (CMLTO)
- Louise Verity (CPSO)

Recognizing the increasing rate of change in legislative and policy issues and that the duties of the Legislative and Policy Issues Committee had morphed into the work of the Executive Committee of the Board, the decision was made to disband this Committee. Instead, expertise will be called upon as needed.

A network for College staff members who work in the policy area has been established to allow for information-sharing amongst Colleges.

The Board of Directors are continued to be kept informed through monthly “Legislative Updates” by Federation legal counsel Richard Steinecke.

Sincere thanks are extended to those who have served on this Committee—past and present.

NOMINATIONS COMMITTEE

The Nominations Committee facilitated the annual call for nominations for the Executive Committee and Officers positions as well as members of FHRCO Committees and Chairs. Elections and appointments take place during the Board Meeting that immediately follows the Annual Meeting each year. It bears repeating that the dedication of our volunteers and support from member Colleges is one of the greatest of FHRCO’s resources.

List of Committee Members:

- Linda Gough (CMRTO), Chair
- Kathy Wilkie (CMLTO)
- Jo-Ann Willson (CCO)

CONSENT AND CAPACITY WORKING GROUP

List of Working Group Members:

- Melisse Willems (College of Dietitians of Ontario) (Chair)
- Alexandria Carling (CASLPO)
- Deborah Cohen (College of Dietitians of Ontario)
- Barry Gang (College of Psychologists of Ontario)
- Rod Hamilton (College of Physiotherapists of Ontario)
- Farah Ismail (CNO)
- Marnie Lofsky (CMTO)
- Andrea Lowes (CDHO)
- Kara Ronald (COTO)
- Lene Marttinen (CRPO)
- Mina Kavanagh (College of Optometrists of Ontario)

The Consent and Capacity Working Group was created to develop collaborative educational materials to ensure healthcare professionals fully understand their legal and professional obligations for obtaining consent in their practice settings. To support this work, a survey was created, designed to determine the feasibility of creating those materials. The Working Group will be analyzing survey results in the Spring of 2018 to determine next steps.

Additionally, in April 2018, Alex Carling, Deb Cohen, and Lene Marttinen presented general information on consent and capacity to St. Michael’s Hospital’s Interprofessional Practice Forum.

TRANSITIONS

FEDERATION MEMBERS:

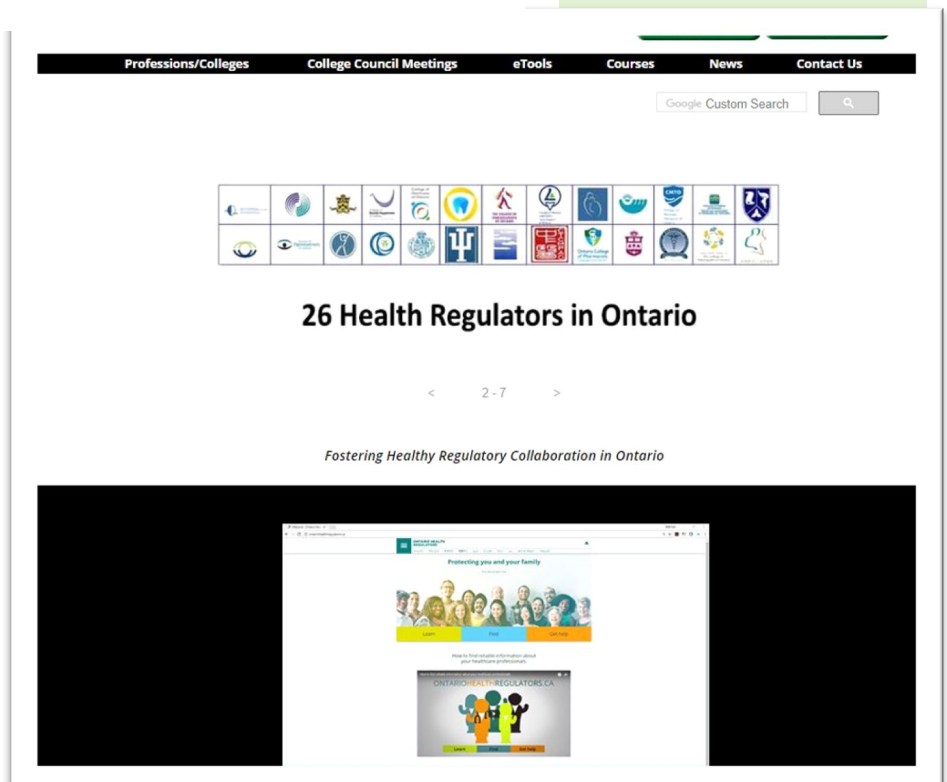
- **Dr. Rocco Gerace** retired as Registrar of the College of Physicians and Surgeons of Ontario on February 28, 2018. **Dan Faulkner** is serving as Interim Registrar until **Dr. Nancy Whitmore** assumes the role of Registrar/CEO on June 4, 2018.

EXTERNAL STAKEHOLDERS:

- **Dr. Eric Hoskins** resigned as Minister of Health and Long-Term Care and **Dr. Helena Jaczek** was appointed as Minister on February 26, 2018.
- **Ministry of Health and Long-Term Care’s Health Workforce Planning and Regulatory Affairs Division (HWPRAD)** restructured in January 2018 to change the Health System Labour Relations and Regulatory Policy Branch to the Health Workforce Regulatory Oversight Branch, including these units:
 - Regulatory Oversight and Performance
 - Regulatory Design and Implementation
 - Strategic Regulatory Policy

FHRCO ONLINE RESOURCES

- An Interprofessional Guide on the Use of Orders, Directives and Delegation for Regulated Health Professionals in Ontario
- Interprofessional Collaboration (IPC) eTool
- Listing of Positions Available at FHRCO Member Colleges
- Information on College Council Meeting Dates
- Link to Ontario Health Regulators website



Federation of Health Regulatory Colleges of Ontario



Members:

College of Audiologists and Speech-Language Pathologists of Ontario (CASLPO)

College of Chiropractors of Ontario (COCOO)

College of Chiropractors of Ontario (CCO)

College of Dental Hygienists of Ontario (CDHO)

College of Dental Technologists of Ontario (CDTO)

College of Denturists of Ontario

College of Dietitians of Ontario (CDO)

College of Homeopaths of Ontario (CHO)

College of Kinesiologists of Ontario (COKO)

College of Massage Therapists of Ontario (CMTO)

College of Medical Laboratory Technologists of Ontario (CMLTO)

College of Medical Radiation Technologists of Ontario (CMRTO)

College of Midwives of Ontario (CMO)

College of Naturopaths of Ontario (CONO)

College of Nurses of Ontario (CNO)

College of Occupational Therapists of Ontario (COTO)

College of Opticians of Ontario

College of Optometrists of Ontario

College of Physicians and Surgeons of Ontario (CPSO)

College of Physiotherapists of Ontario

College of Psychologists of Ontario

College of Registered Psychotherapists Therapists of Ontario (CRPO)

College of Respiratory Therapists of Ontario (CRTO)

College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario (CTCMPAO)

Ontario College of Pharmacists (OCP)

Royal College of Dental Surgeons of Ontario (RCDSO)



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